



December 2006

Welcome to Edible Bytes ...

.....news from the makers of **Edible Software!**
In the month of December, we have wound down on client requests for customizations and are working on a few projects that will keep us busy into the New Year.

Microsoft is updating a slew of their current products, which will have an impact on many software applications, including **Edible Software**. VFP 9.0 is on the horizon. Visual FoxPro is the database engine that we use for the front end of **Edible Software**. SQL server is also being updated. SQL is the backend relational database management system (RDBMS) for **Edible Software**. Lastly, a new Windows operating system, Microsoft Vista, is being introduced in January 2007.

We will be working hard to ensure that the transition to these new application versions is seamless and pain free. There will be an update on this progress in the next version of *Edible Bytes*.

"Thank you to everyone that has kindly returned the contact information sheets that I faxed out. It helps us to make sure our information is up to date. I appreciate your efforts."
Brannen Deville, Office Secretary.

Data Backup

Where would your company be today if all of your data disappeared? If you lost all of your data, your vendors may be quick to tell you, hopefully accurately, how much you owe each of them but how would you know which customers owe you money and how much each owes you? How would you report your earnings for the year to your investors or the IRS?

We have in the past, had clients who have lost all of their data and to avoid this disaster;

1. Make sure that you backup your data every day onto a removable device (RD) like a tape.
2. Have a separate backup for every day of the week, i.e. have a Monday, Tuesday, Wednesday, etc., tape/RD that only gets over-written the following week.
3. Have a separate tape/RD backup for month-end and one for year-end.
4. Take one of the backup tapes/RD's, off-premises at least once a week.
5. Check at least semi-annually that data on the tape/RD is readable and recoverable. Situations have occurred where the tape/RD is found to be unreadable or blank.

Don't wait for an emergency to occur before implementing a data recovery plan.

Read our news ... and keep track of FDA news, recalls and safety alerts on the web at www.ediblesoftware.com/news

Meet the staff: Beverly Smith

Each month we will be spotlighting one of our employees at Solid Software Solutions LLC. While some of you have met many of our employees and speak often on the telephone, we would like you to get to know us better! This month's featured employee is Beverly Smith, Executive Vice President and Project Manager for new clients.

Beverly is the longest serving employees at Solid Software Solutions LLC, with over 23 years of service! This means that not only does she have an excellent grasp on the wholesale food distribution industry, but she also knows our package, **Edible Software**, inside and out. Beverly enjoys troubleshooting and is a lateral thinker, so if you ever make a mistake in the system and there doesn't seem to be an easy solution to fix it, Beverly will figure it out!

With the rapid expansion of our client base, Beverly manages our clients through all of the stages from contract signing to 'going live' to ensure a smooth transition from your old system to **Edible Software**. In addition to this, as one of the most knowledgeable of our package, it makes perfect sense that she is a key member of our software training team.

Outside of the office, Beverly appreciates fine dining and fine clothes. We often wonder how large her closet must be as, without fail, every day, she is immaculately presented in another great ensemble!

Beverly and her husband, Jim, dote on their two poodles, Zoë and Lilly. Beautiful pictures of the pair adorn Beverly's office so we all get to appreciate "the girls" too.

In the next edition of Edible Bytes, we will be featuring Lynda LeCompte, the Brit that keeps us on our toes!

Use your credit card to pay your Solid Software Solutions account. Call in to make a manual payment or, if you prefer, ask about setting up a recurring payment for your monthly maintenance.

Are you taking advantage of the 3% labor discount that is available if you pay your account within ten days of an invoice date? Check your next invoice to see if this is applicable to you!

Happy Holidays!

Thanksgiving and Christmas are a busy time of the year for anyone and nobody feels it more than those of us in the food distribution industry! Let's face it, we Americans just love to eat and who could blame us with the variety of cuisines and vast selection of fayre that are on offer? So, thank you, Mr. Food Distribution guy for helping to make our holidays a delicious time! And of course, this acknowledgement goes out to all ladies and gents across the industry.

Wishing you all a very safe and Happy Holiday season and a prosperous New Year, from your friends at Solid Software Solutions LLC.